



# County of Roanoke

## FINANCE DEPARTMENT PURCHASING DIVISION

Dawn M. Rago, Buyer  
5204 Bernard Drive SW, Suite 300 F  
Roanoke VA 24018  
(540) 283-8150  
(540) 561-2827 – Fax  
[drago@roanokecountyva.gov](mailto:drago@roanokecountyva.gov)

September 13, 2019

**IFB #2020-020**

**HIPAA Protected Web Service for Therapeutic Recreation Services (TRS)**

for

Roanoke County

## ADDENDUM NO. 1

**Answers to Questions**  
Due Date & Time:  
**September 18, 2019 2:00PM**  
**(Local Prevailing Time)**

**Addendum No. 1**  
**IFB 2020-020**  
**HIPAA Protected Web Service for Therapeutic Recreation Services (TRS)**

1. Does the site already exist, or does it need to be developed?

*Answer: We do have a web site that is used by the County: Civic Plus*

2. How many contractors are needed to support it?

*Answer: We will need support creating the service the meets our needs, creating the different forms, and if there is any connection issues with the site.*

3. How much network traffic do they expect on an average day/week/month?

*Answer: I expect that the traffic would be light, as our hope is the participants/families/caregivers would update the information annually. Staff would review it before each program and then complete documentation through the service but honestly that would at the most be 25 people at once.*

**\*\*\*REQUIRED\*\*\***

**\*\*\*Sign and return with your bid package\*\*\***

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**Sign Name:**

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**Print Name:**

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**Date:**

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**Company**

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